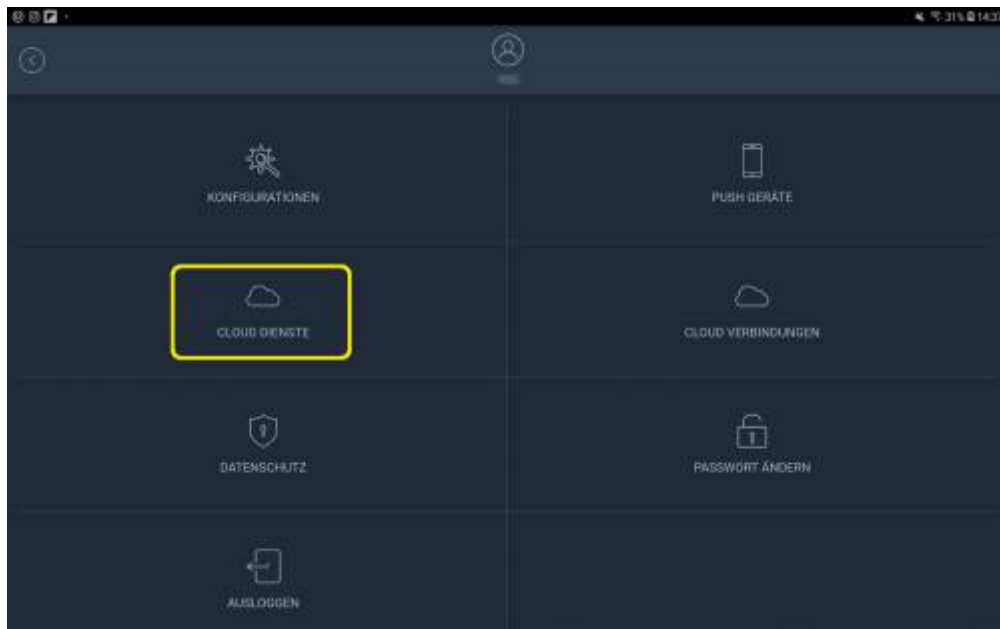


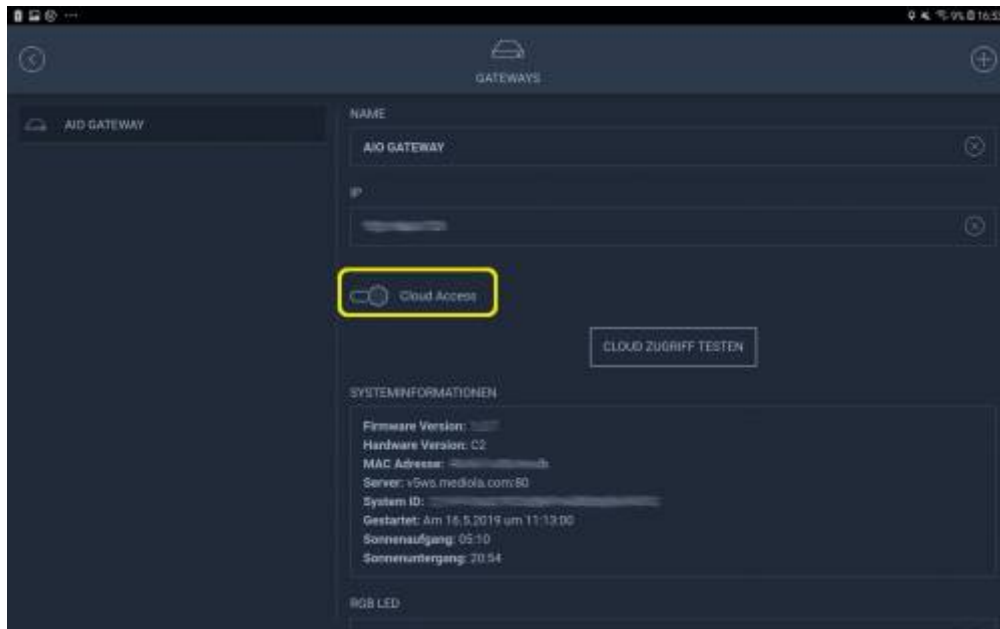
Remote Access via remote mode

To be able to control your Smart Home with IQONTROL NEO from outside your home network via internet, you can easily use the remote mode in the app.

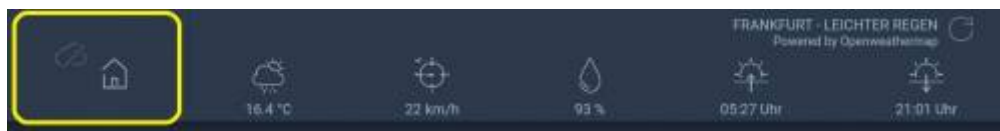


To use the remote mode, active mediola Cloud-Services are required. If you don't have active Cloud-Services, you can use the In-App-Purchase or buy an activation-key in the mediola online-shop. Navigate to *main menu* -> *Account* -> *Cloud Services*.

If you have already purchased cloud services, you can view the duration of the cloud services here. If you have not purchased the mediola cloud services directly in the IQONTROL NEO app, but in our online shop, you can also activate the activation key there.



After activation of the Cloud-Services it is necessary to enable remote access on your gateway. For this purpose navigate to *main menu* -> *setup* -> *Gateways*. Now slide the slider for *Cloud Access* to the right to activate the cloud access of your gateway



Now everything is done to switch the remote mode on or off by tapping the icon on the dashboard.

Remote mode off:



Remote mode on:



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Permanent link:

http://doku.mediola.com/doku.php?id=en:iqontrol_neo:remote

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